

## Website Terms and Conditions

**Effective Date:** 19 March 2025

### 1. Introduction

Welcome to **My Childcare and Me Ltd** and **The Parent Club** ("we," "our," or "us"). These Terms and Conditions govern your use of our website, [www.myandme.co.uk](http://www.myandme.co.uk), and any related services we provide. By accessing or using our website, you agree to comply with these Terms and Conditions. If you do not agree, please refrain from using our website.

### 2. Use of Website

- You must be at least 18 years old to use this website or have the permission of a parent/guardian.
- You agree to use this website only for lawful purposes and in a manner that does not infringe the rights of others or restrict their use and enjoyment.
- We reserve the right to modify, suspend, or discontinue any part of the website at any time without prior notice.

### 3. Account Registration (if applicable)

- If you register for an account, you must ensure that your login credentials remain confidential.
- You are responsible for all activities under your account.
- We reserve the right to terminate accounts that violate these Terms.

### 4. Enquiry Forms & Data Processing (Family & Wix)

- When you submit an enquiry form on our website, your information is automatically processed by **Famly**, our management system, to facilitate enrolment and communication.
- Famly's data handling practices are governed by their own **Privacy Policy**.
- Our website is hosted on **Wix**, which may collect browsing data. Please review Wix's **Privacy Policy** for further details.
- By submitting an enquiry form, you consent to us processing your personal data in accordance with our **Privacy Policy** and sharing relevant details with **Famly** for service management.
- We take data security seriously. All personal data submitted through our website is processed securely within **Famly**, which adheres to industry-standard security measures to protect your information.

### 5. Payments and Refunds (if applicable)

- Payments for services must be made as outlined on our website.
- Refunds are subject to our Refund Policy.
- We reserve the right to refuse or cancel services for non-payment.

### 6. Intellectual Property

- All content on this website, including text, graphics, logos, images, and software, is owned or licensed by us and protected by copyright and intellectual property laws.

- You may not reproduce, distribute, or use any content from this website without our express written permission.

## 7. User-Generated Content

- If you submit comments, reviews, or other content to our website, you grant us a non-exclusive, royalty-free licence to use, reproduce, and distribute such content.
- We reserve the right to remove any content that is offensive, unlawful, or violates these Terms.

## 8. Links to Third-Party Websites

- Our website may contain links to third-party websites. We are not responsible for the content, privacy policies, or practices of any third-party websites.
- Visiting external links is at your own risk.

## 9. Privacy and Data Protection

- Your use of this website is also governed by our **Privacy Policy**, which outlines how we collect and use your data.
- By using our services, you consent to our data practices as outlined in our **Privacy Policy**.
- Please review our **Privacy Policy** [insert link] for more information.

## 10. Limitation of Liability

- We strive to ensure that the information on our website is accurate, but we do not guarantee its completeness or reliability.
- We shall not be liable for service interruptions, loss of data, or any indirect damages caused by factors beyond our reasonable control, including cyberattacks, natural disasters, or third-party failures.
- We will not be liable for any direct, indirect, incidental, or consequential damages resulting from the use or inability to use our website.

## 11. Indemnification

- You agree to indemnify and hold **My Childcare and Me Ltd** and **The Parent Club** harmless from any claims, damages, losses, or expenses arising from your use of the website or breach of these Terms.

## 12. Changes to These Terms

- We may update these Terms and Conditions from time to time. Any changes will be posted on this page with an updated effective date.

## 13. Governing Law

- These Terms and Conditions are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

#### **14. Contact Information**

If you have any questions about these Terms and Conditions, please contact us:

##### **My Childcare and Me Ltd**

1 Tranquil Vale, Blackheath, London SE3 0BU

Email: [info@myandme.co.uk](mailto:info@myandme.co.uk)

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